

Stakeholders

Overall

- Identification internal/external stakeholders to determine P requirements & expectations
- Level of authority
- Identification is a continuous process
- Degree of influence has to be known
- Manage stakeholder expectation [pos / neg]
- Ensure project team interacts in professional & cooperative manner

Examples...

- Customer / User
 - Use projects result
 - Internal or External
- Sponsor
 - Provider of funding [cash]
 - "Champions" the project at beginning
 - Plays significant role in development of initial scope & charter
 - Serves as escalation path if tolerances of PM are breached
 - May... authorize changes to scope / phase-end reviews / go_no-go decisions
- Portfolio mgr. / Portfolio review board
- PGM Mgr.
 - Responsible for managing related project
 - Provide support & guidance to PM
- PMO
- PM
 - Develops PP & related component plans
 - Keeps project on track [time/schedule]
 - Identification, monitoring & responding to risks
 - Provide reporting of project metrics
- Project Team
- Functional mgrs.
 - Key individuals in mgmt. role [finance/HR/Order processing/...]
- Operations mgrs.
 - Mgmt. role in core business area [R&D/manufacturing/testing/maintenance/...]
- Sellers / Business partners
 - External contractors providing components/service for P